



HOTELS



SCORES REQUIRED FROM JUNE 2011

Hotel	1 Star	2 Star	3 Star	4 Star	5 Star
Overall	30%-46%	47%-54%	55%-69%	70%-84%	85%-100%
Cleanliness	40%	50%	65%	75%	90%
Hospitality	30%	47%	55%	70%	85%
Bedrooms	30%	47%	55%	70%	85%
Bathrooms	30%	47%	55%	70%	85%
Food	30%	47%	55%	70%	85%
Service	30%	47%	55%	70%	85%



Breakfast Award

Hotels	Choice/range	Presentation/culinary skills	Quality ingredients/produce	Breakfast Service/hospitality combined
5 Star	100%	100%	100%	80%
4 Star	80%	100%	100%	80%
3 Star	80%	80%	80%	70%
2 Star	80%	80%	80%	70%
1 Star	80%	80%	80%	70%



Silver Award

Hotel	SILVER				
Star Rating	1 Star	2 Star	3 Star	4 Star	5 Star
Overall	70%	70%	75%	78%	n/a
Bathrooms	69%	69%	77%	77%	n/a
Bedrooms	71%	71%	77%	77%	n/a
Cleanliness	80%	80%	80%	80%	n/a
Food	70%	70%	75%	80%	n/a
Hospitality	80%	80%	80%	80%	n/a
Service	76%	76%	78%	80%	n/a



Gold Award

Hotel	GOLD				
Star Rating	1 Star	2 Star	3 Star	4 Star	5 Star
Overall	80%	80%	82%	85%	90%
Bathrooms	80%	80%	83%	83%	87%
Bedrooms	80%	80%	83%	83%	89%
Cleanliness	88%	88%	88%	88%	88%
Food	80%	80%	84%	88%	88%
Hospitality	89%	89%	89%	89%	89%
Service	80%	80%	82%	84%	89%